

PARR UTILITIES LTD.

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To our water customers:

I wanted to provide you with a quick update on the water meter installation project and give a big thank you to the community for the cooperation shown through this process.

As you are aware, Parr Utilities Ltd. (the water utility) initiated a water meter installation project earlier this summer and engaged Neptune Technology Group to coordinate the installs. This project was carried out concurrently with meter installations in the communities of Timber Ridge and Edgewater.

Overall, Neptune was tasked with installations in 110 residences on our system, primarily within the Baltac community. The installation project will be coming to an end this Saturday, August 28 and I'm very pleased to inform you that of the 110 potential installations, 107 of them are either installed or booked for installation as of today. That's a phenomenal install rate – especially in a resort community – and the success of the program is largely due to your cooperation and flexibility with installation appointments and timing.

Thanks to everyone for getting us through this project so successfully.

And just to remind everyone – the meters will be used for data collection only over the next 18 to 24 months. Our water rates will stay on a flat rate basis through that period. Once sufficient usage data is collected to provide a clear picture of water use statistics in the area, our intent is to migrate to a rate structure that combines both a flat rate and a volume driven component.

As always, if there are any questions about your water system, don't hesitate to contact our office.

Sincerely;



Paul Partlo
President